



C-Edge College

'Aspire'

Affiliated to Nagaland University
UGC Recognised under 2(f) and 12B
NAAC Accredited

**PARENT'S FEEDBACK ANALYSIS 2024
&
ACTION TAKEN REPORT**

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PARENT'S FEEDBACK ANALYSIS 2024

- Parent's Feedback was attempted during the Parents/Guardians - Teachers Conference on 13th December 2024.
- A total of 12 parents/guardians attempted the Feedback Questionnaires.

Sl.	Particulars	Strongly Agree	Agree	Neutral	Disagree	Strongly Agree
1	The admission process in the college is fair and accurate.	7 (58.3%)	5 (41.6%)	-	-	-
2	The atmosphere in the college is conducive for learning.	7 (58.3%)	5 (41.6%)	-	-	-
3	There is a positive change in the behaviour of my ward after joining the college.	6 (50%)	4 (33.3%)	2 (16.6%)	-	-
4	The notifications sent by the college on various matters are accurate and on time.	6 (50%)	5 (41.6%)	1 (8.3%)	-	-
5	The College Principal, Assistant Professors, Staff, and Management etc. are cooperative and helpful.	9 (75%)	3 (25%)	-	-	-
6	The Exam results of my ward are fair and accurate.	9 (75%)	2 (16.6%)	1 (8.3%)	-	-
7	The College website is very informative and updated.	4 (33.3%)	5 (41.6%)	3 (25%)	-	-

A) Some of the strengths of the College

- Parents expressed satisfaction with the behaviour of students beyond the classroom. They noted that students are respectful, well-mannered, and actively involved in church and community service. This was seen as a reflection of the institution's value-based education.
- Many parents shared positive feedback on the transformation of students who initially struggled academically. They praised the college for helping these students gain confidence and become more capable individuals.
- Parents appreciated the college's willingness to admit students regardless of their academic percentage. The emphasis on providing equal opportunities for growth and development was acknowledged as a key strength of the institution.

B) Some suggestions for further improvement

- Some parents raised concerns about the frequent changes in teaching staff. They stressed the importance of consistency in faculty for maintaining educational quality and building trust with students.

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ACTION TAKEN REPORT 2024

The analysis of the feedback reveals unanimous parental/guardian approval, with positive ratings across every category. Feedback details were discussed in the faculty monthly review meeting. Actions were taken accordingly towards improvement. The table below is the one issue/concern from the Feedback and the action taken:

FEEDBACK CONCERN/ISSUES	ACTION TAKEN
Concern about frequent changes in teaching faculty.	The retention of skilled faculty is a common challenge for private institutions, as they are often presented with competing opportunities. Our strategy to address this includes fostering a collaborative culture, investing in professional development, and offering improved compensation packages.



Dr. Chubatola Aier
Principal